



# GoVac

## USER'S GUIDE

Model 3300, 3301, & 3302 Series

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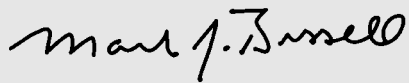
Thanks for buying a BISSELL® GoVac

We're glad you purchased a BISSELL GoVac. Everything we know about floor care and cleaning went into the design and construction of this handy appliance.

Your BISSELL GoVac is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Service Department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL GoVac.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
President and Chief Executive Officer

# IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

## **READ ALL INSTRUCTIONS BEFORE USING YOUR GOVAC.**

**⚠ WARNING:** To reduce the risk of fire, electric shock, or injury:

- Store indoors.
- Do not expose to rain.
- Do not immerse or use on wet surfaces.
- Do not handle with wet hands.
- Do not use GoVac if it has been dropped, damaged, left outdoors or dropped into water - return it to a Service Center.
- Do not use with damaged charging base.
- Do not damage the charging cord. Never carry or pull by the cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- Do not use an extension cord. Charging base cord or DC adapter should plug directly into electrical outlet.
- Do not put any object into appliance openings, or restrict air flow.
- Do not use with any opening blocked.
- Do not use without filter in place.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot, burning or smoking objects such as cigarettes, matches or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, gasoline, etc.).
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.

- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Use only the DC adapter supplied by BISSELL to recharge your GoVac.
- Use charger unit only in standard electrical outlet (120v - 60hz).
- Keep openings free of dust, lint, hair, etc.
- Disconnect GoVac from DC adapter before maintenance or cleaning.
- Be extra careful when cleaning stairs.

This portable hand vacuum contains rechargeable nickel cadmium batteries. Do not incinerate batteries or they will explode when exposed to high temperatures.

Battery cell leaks can occur under extreme conditions. If battery cell liquid comes in contact with the skin:

- Wash immediately with soap and water. Then . . .
- Neutralize with a mild acid such as vinegar or lemon juice.

If battery cell liquid gets into the eyes:

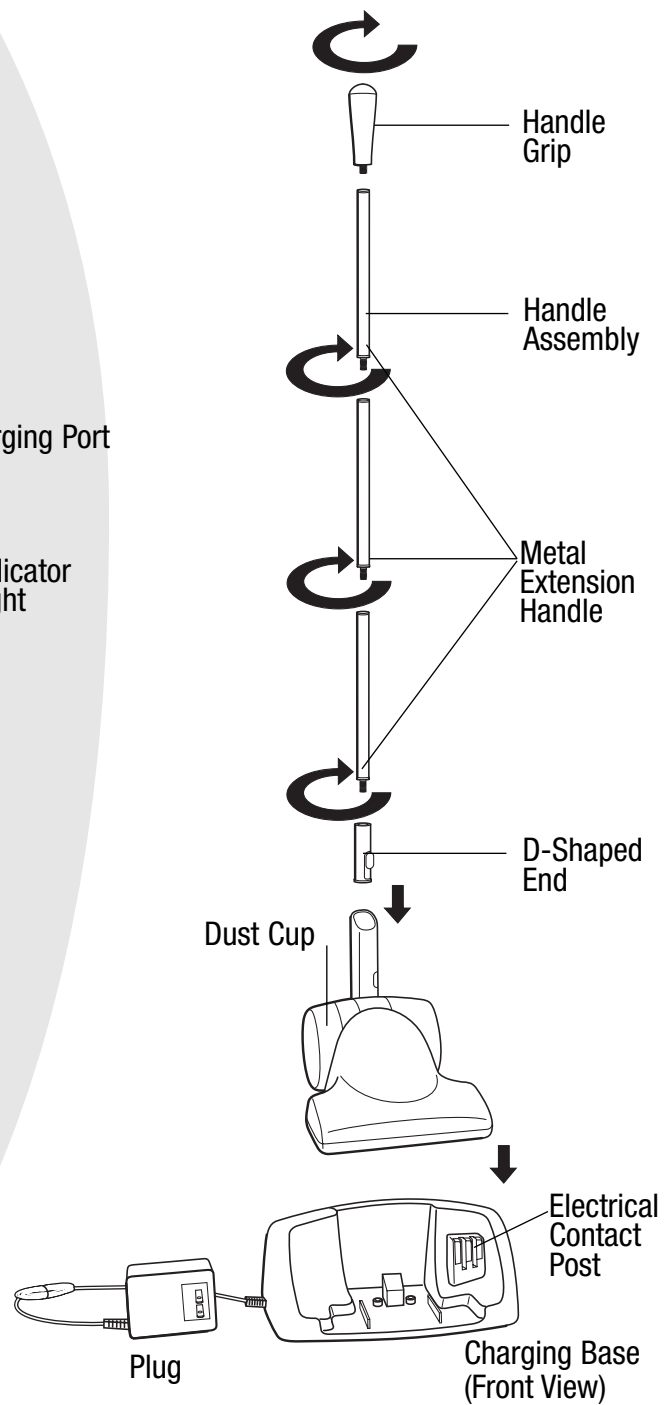
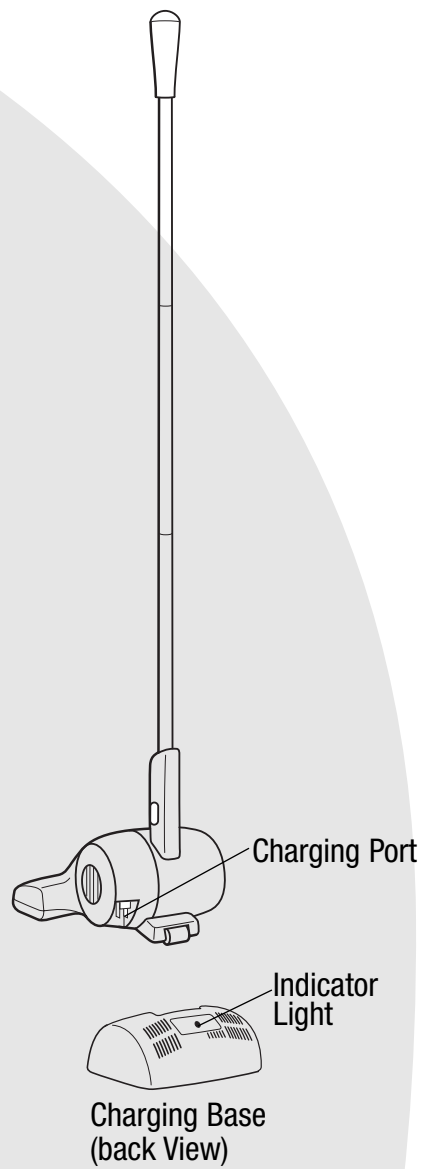
- Flush immediately with clean water for a minimum of 10 minutes.
- Seek medical attention.

**WARNING:** The Power Cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm.

**WASH HANDS AFTER HANDLING.**

## **SAVE THESE INSTRUCTIONS.**

This model is for household use only.



## How To Use This Guide

This User's Guide has been designed to help you get the most satisfaction from the rechargeable BISSELL GoVac Cordless Sweeper. Enclosed you'll find assembly instructions, tips for all cleaning tasks, safety precautions, plus maintenance and troubleshooting instructions.

Please read this Guide thoroughly before using your BISSELL GoVac. Pay particular attention to the Product View, assembly instructions and part names. Following the Guide will greatly enhance your ability to get the best performance from your BISSELL GoVac for many years.

## How to Assemble the BISSELL GoVac

The BISSELL GoVac requires very little assembly. Remove it from the box and check it against the illustration to familiarize yourself with the components listed. The exploded view drawing with part names will also be helpful if you should need to order a part at a later time. Remember, components of your GoVac may vary depending on the model you purchased.



### **WARNING:**

**Electric/electronic appliances should not be subjected to extreme temperatures or high humidity. Do not store the BISSELL GoVac in bathing areas or close to stoves, furnaces or radiators.**

## Quick and Easy Assembly

- 1.** Assemble the Handle by screwing together three (3) Metal Extension Handles. Place the colored Handle Grip on top of the metal extension assembly and twist clockwise until secure. Screw the D-shaped End into the bottom of the Metal Extension Handle assembly.
- 2.** Place bottom D-shaped End into the D-shaped opening at the top of the BISSELL GoVac. Push firmly until the button at the bottom "clicks" into place in the opening.
- 3.** Position GoVac in Charging Base (if so equipped), making sure that the GoVac Charging Port fits securely over the Electrical Contact Post on the Charging Base.
- 4.** Plug the Charging Base cord into a standard electrical outlet. The Indicator Light will glow red, showing that the unit is charging.

**Note: If you purchased Model 3301, the Charging Base is replaced by a Charging Cord with Transformer Plug. The Transformer plugs into standard electrical outlet (120v-60hz); plug the opposite end into the port on the motor side of your GoVac. Your GoVac is now charging.**

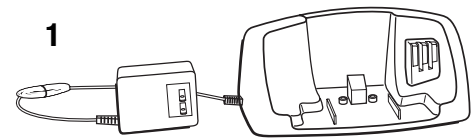
### *Tip:*

Fully charge unit before using. (See Charging the battery page 7.)

## Components

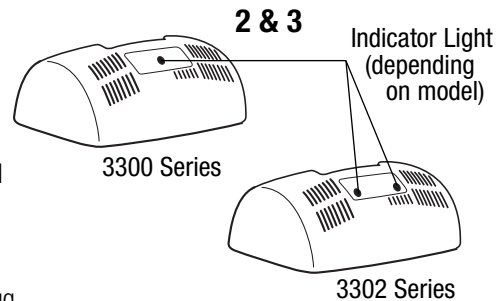
**Note: Components may vary depending on which GoVac model you purchased. Some models include a convenient Charging Base, while other simply plug into a grounded outlet.**

- 1. Storage/Charging Base with DC Adapter Plug - DC** Adapter plugs into standard electrical outlet (120v - 60hz); plug opposite end into port on Motor side of BIS-SELL GoVac.

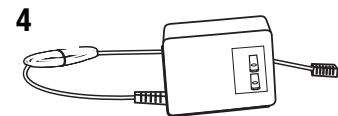


- 2. Indicator Light** Glows red when GoVac is Charging.

- 3. Indicator Light** Glows green when GoVac is charged and ready for use.



- 4. Charging Cord with DC Adapter Plug** Transformer plugs into standard electrical outlet (120v - 60hz); plug opposite end into port on motor side of GoVac.



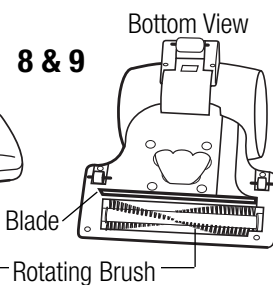
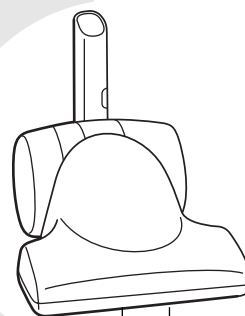
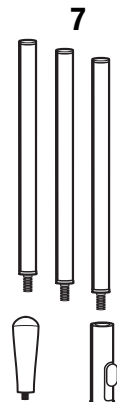
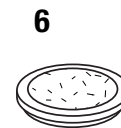
- 5. Dust Cup** Press and turn to securely lock.

- 6. Washable Filter** Fits inside Dust Cup.

- 7. Metal Extension Handle** (five pieces).

- 8. Rotating Brush.**

- 9. Dust Blade.**



## Charging The Battery

Your GoVac may be stored in the Charging Base whenever it is not in use. When GoVac is charging, it may become warm to the touch. This is normal, and no cause for concern. Here are some things to remember about charging:

**1.** When completely charged, your GoVac provides over 12 minutes of full cleaning power.

**2.** When charging for the first time, allow to charge uninterrupted for at least 24 hours. Thereafter, a 6 - 8 hour charge will renew the GoVac battery.

**3.** Model 3300 features a single red Indicator Light. This light does not go off when the GoVac is fully charged. Unplugging the Charging Base cord from the wall outlet after 6 - 8 hours will extend the life of the battery.

**4.** Model 3302 [Fast Charger] features a red and a green Indicator Light. When in charge mode, the red light will glow. When the battery is fully charged and ready for use, the red light will go out and the green light will glow - usually in 3 hours.

**Important Note: If you purchased a 3302 GoVac unit equipped with the fast charger, you should let the vacuum cool down before placing into the charging base. The charger features a heat sensitive device that will indicate to the vacuum that it is already charged. The unit will take longer to charge if placed in the base while warm.**

**5.** Decreased operating time may indicate that the battery has built up a charging resistance. To recharge, first completely exhaust the battery, recharge it, then exhaust it again before recharging a second time. This procedure may be required more than once. If your battery still fails to recharge, or does not hold a charge of normal duration, call:

### **BISSELL Consumer Services**

**1-800-237-7691**

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or visit our website @ [www.bissell.com](http://www.bissell.com)

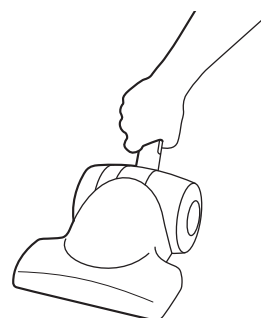
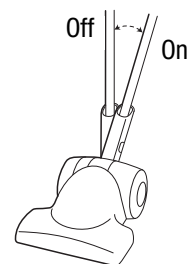
**NOTE: Charging Bases are not interchangeable between models.**

## How To Use Your BISSELL GoVac

Your GoVac is a quick and easy way to clean up around the house, inside the car or truck, or in the workroom.

- 1.** Release the BISSELL GoVac from the Charging Base by lifting it straight up and out.
- 2.** Tip back the Handle into typical use position and your BISSELL GoVac turns on by itself. To turn BISSELL GoVac off, return Handle to upright position.
- 3.** To clean stairs, vehicles or small areas, detach the Handle by depressing the button where the bottom of the Handle slides into the BISSELL GoVac and pull the entire Handle assembly out. Use the BISSELL GoVac by holding the built-in hand grip.
- 4.** When done, replace the Handle (if detached) and place the BISSELL GoVac in the Charging Base. Make certain red charging light is on when GoVac is in place.

**Note: For Model 3301, simply remove the charging Plug from the port at the motor side of the BISSELL GoVac, and use as above.**





## Maintenance

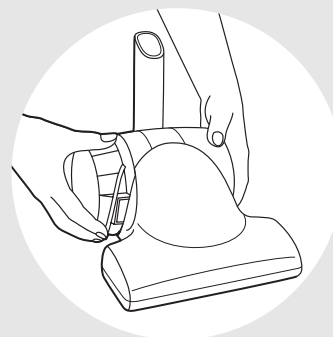
The key to maximum performance is emptying the Dirt Cup frequently and cleaning the Filter. Emptying the Dirt Cup after each use, and cleaning the Filter periodically, will help your GoVac operate at peak efficiency.



**WARNING:**  
Never operate the BISSELL GoVac without the Filter in place. Doing so may damage the motor and void the warranty.

### To Empty your Filter

- 1.** Make sure that the BISSELL GoVac is in the "OFF" position.
- 2.** With BISSELL GoVac facing away from you, grasp Dust Cup in right hand and turn it toward you (toward the back of the BISSELL GoVac).
- 3.** Carry the Dust Cup, with filter in place, to a waste container. Remove Filter, empty debris, then replace Filter in Dust Cup.
- 4.** Replace Dust Cup by placing it in position and turning it away from you until it fits securely.
- 5.** Clean exterior surfaces with a soft cloth dampened with water only. Do not use a strong detergent or other cleaner - this may damage the finish. Always unplug the BISSELL GoVac from the electrical outlet before cleaning the surface.
- 6.** After heavy usage, you may clean the Filter by gently rinsing it in a bowl of water and mild dish detergent. Rinse thoroughly under running water and make certain it is completely dry before replacing it. You may also purchase replacement Filters.



Use only BISSELL Filters in the BISSELL GoVac. If the Filter becomes damaged or becomes too dirty to wash, you may purchase new filters by calling BISSELL Consumer Services.

### **BISSELL Consumer Services** **1-800-237-7691**

Monday - Friday      8 a.m. — 10 p.m. ET  
Saturday              9 a.m. — 8 p.m. ET

Or write:  
BISSELL HOMECARE, INC  
PO Box 3606  
Grand Rapids MI 49501  
ATTN: Consumer Services

Or visit the BISSELL website - [www.bissell.com](http://www.bissell.com)

See the following instructions to dispose of the batteries after they have exceeded the battery life.  
An adult must always remove and dispose of the batteries.

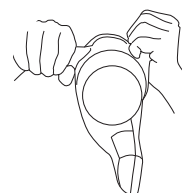
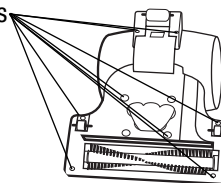


**WARNING:** This product contains a nickel-cadmium (Ni-Cd) rechargeable battery pack. According to Federal and State regulations, removal and proper disposal of Ni-Cd batteries is required. For removal of the battery pack in your BISSELL GoVac, see instructions below:

1. **IMPORTANT:** Unplug charger.
2. Remove handle and dust cup.
3. Remove (8) Phillips head screws on the bottom cover as shown in picture.
4. Separate top and bottom cover by applying outward force as shown in picture.
5. Remove wire connectors from the battery pack.
6. Keep Battery Pack together - **DO NOT** separate individual batteries.  
For specific disposal instructions of batteries, please contact:  
RBRC (Rechargeable Battery Recycling Corporation) 1-800-822-8837 or  
visit the website: [www.rbrc.com](http://www.rbrc.com)
7. Discard remainder of product.



8 Screws



**Caution:** Opening the unit will destroy the appliance and invalidate the warranty.

## Troubleshooting

### Reduced Suction/No Suction.

#### Possible Causes

- 1 Filter is full

#### Remedies

- 1 Empty debris from Filter and clean.

### Not Powered/Underpowered.

#### Possible Causes

- 1 BISSELL GoVac not charged thoroughly

#### Remedies

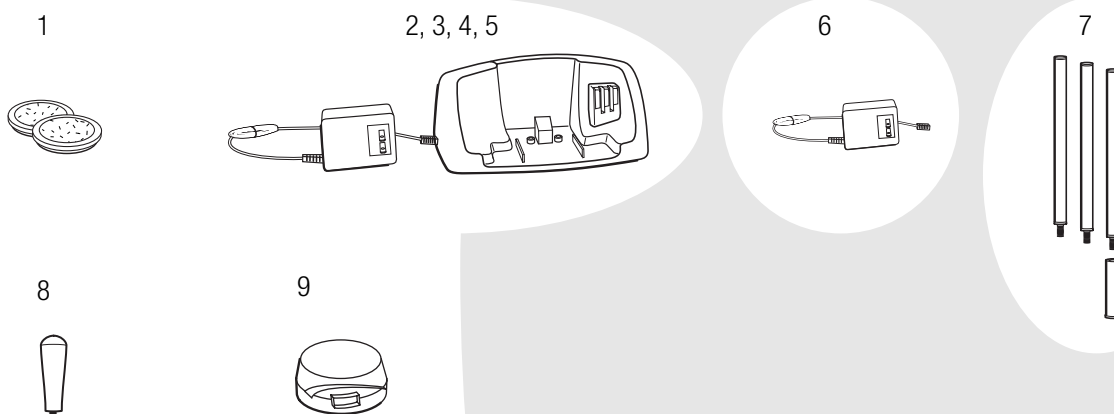
- 1 Check for red light on GoVac when it is in Charging Base
- 2 Is GoVac correctly seated in Charging Base.
- 3 Is cord completely connected at wall outlet.

If suggested solutions for this or any function of the BISSELL GoVac do not correct the problem, call BISSELL Consumer Services.

## Replacement Parts

Item	Part No.	Part Name
1	603-3540	Filter (2 pack)
2	603-0420	Charging Base Model 3300 Series - White*
3	603-0421	Charging Base Model 3300 Series - Blue*
4	603-0422	Charging Base Model 3300 Series - Purple*
5	603-0430	Charging Base Model 3302 Series*
6	603-0010	DC Adapter (Model 3301 only)
7	603-4480	Metal Extension Handle (4 Sections)
8	603-4481	Handle Grip (White only)
9	603-0660	Dust Cup

**\*Charging bases are not interchangeable.**



For information about repairs or replacement parts, or questions about your warranty, call:

**BISSELL Consumer Services**  
**1-800-237-7691**

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL HOMECARE, INC  
 PO Box 3606  
 Grand Rapids MI 49501  
 ATTN: Consumer Services

Or visit the BISSELL website - **[www.bissell.com](http://www.bissell.com)**

When contacting BISSELL, have model number of unit available.

Please record your Model Number: \_\_\_\_\_

Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 12 for details.**



## Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by e-mail, telephone, or regular mail as described below.

### Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product, BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service."

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

### If your BISSELL product should require service:

Call BISSELL Consumer Services at the number listed below or visit the BISSELL website - [www.bissell.com](http://www.bissell.com) to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

#### Website or E-mail:

[www.bissell.com](http://www.bissell.com)

Use the "Customer Services" tab.

#### Or Call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. - 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

#### Or Write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

**BISSELL HOMECARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### \*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.**

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.



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[www.bissell.com](http://www.bissell.com)